

SIDING AND WINDOWS

Report Date: September 19, 2007

Work Done: Yes

* More weight is given to a report where work has been completed.

Hire Again: Yes

Approximate Cost: \$8,000.00

Description Of Work: They installed 23 double paned windows for me in our home, taking out all old windows and discarding all the trash when they left. They were with us for six hours and then cleaned up.

Member Comments:

I was very pleased with the work this crew did on my windows. They came over when they said they would, took out all the old windows without a problem, and put in these new upgraded ones. They looked beautiful and they cleaned up as if they were never there in the first place. I don't mind telling anyone about them and I will use them again in a heartbeat.

Overall	A
Price	A
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A

Report Date: July 24, 2007

Work Done: Yes

* More weight is given to a report where work has been completed.

Hire Again: Yes

Approximate Cost: \$3,300.00

Description Of Work: Removed old windows. Disposed of them and replaced 8 windows and 1 big picture window in all. I called Joe for an estimate. He was one of the first I called, lucky for us.

Member Comments:

As he worked up the estimate he filled me in on all the ins and outs of the industry. He was very informative with no pressure sales whatsoever. When I got the estimate I thought this couldn't include everything but it did. I told him I was having other companies over and he told me what to expect from each one and even told me how much they would charge(approx.) He was right on all fronts, by the way. He even told me to call him if I was going to go with another company and he would give me advice. After I got some more estimates I saw that everything Joe said was right and I knew CRSI were for us. Danny and his crew proved Joe right once more. Fast, friendly and very knowledgeable. One of the new windows was cracked so they were back 2 weeks later to finish the job and I received a discount for that. Save yourself the hassle and call CRSI 1st. I firmly believe they're the best in the industry and the house looks great.

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Overall	A
Price	A
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A

Report Date: May 18, 2007

Work Done: Yes

* More weight is given to a report where work has been completed.

Hire Again: Yes

Approximate Cost: \$9,000.00

Description Of Work: I had 23 windows they put in, they were thermal pane.

Member Comments: The job was done on time as contracted. They arrived promptly, did the job in quick order and did an excellent cleanup. Installation crew was easy to work with responsive, and explained the process before they did it so i knew what they were doing. They conferred with me frequently during the installation to see if I had any questions.

Overall	A
Price	A
Quality	A

Responsiveness **A**
Punctuality **A**
Professionalism **A**

Report Date: May 04, 2007

Work Done: Yes

* More weight is given to a report where work has been completed.

Hire Again: Yes

Approximate Cost: \$0.00

Description Of Work: They redid all of my windows and painted the exterior of the house.

Member Comments: I couldn't have been happier with the service. From the initial estimate to the workmanship to the completion I was very pleased.

Overall **A**
Price **A**
Quality **A**
Responsiveness **A**
Punctuality **A**
Professionalism **A**

Report Date: August 24, 2006

Work Done: Yes

* More weight is given to a report where work has been completed.

Hire Again: Yes

Approximate Cost: \$8,600.00

Description Of Work: CSRI installed 23 Simonton, series 5500, windows in our 27 year old home. CSRI receives great praises and references on the Bob & Rodman Home Show, on WQXI 750AM, every Saturday from 7-10AM.

Member Comments: This is a company with whom we all dream of doing business. Joe Tichenor said he would be here at 10AM to conduct his estimate. He arrived at that time. He provided a written estimate and said he'd await our response. His estimate was 40% and 65% less than the next two companies for the same quality window. Immediately after my call to CSRI that I wanted to do the job, I received a final \$ proposal and a phone call to advise the windows had been ordered and when to expect installation. Their install occurred on the day promised. They were very professional, polite and pleasant. When they left,

the area was a clean as before they started. This was truly a great experience, and we recommend CSRI for all home "facelift" work.

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Overall	A
Price	A
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A